



*The True Cost of Downtime* by Don Fitchett, Business Industrial Network; 2002  
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Guide to process mapping production cost. Primarily explores manufacturing cost metrics in an exhaustive effort to create awareness of the greatest cost savings opportunities in facilities today. Covers over nineteen cost centers with real dollar amounts and examples.

Some areas covered are Bottlenecks, Engineering, Labor, Maintenance, Management, Outsourcing, Overhead, QC, Sales Expectation, Scrap, Shipping, Startup Cost and Tooling. This book also contains articles, glossary, calculators and extensive references to resources available on the Internet. The author encourages use of this book and OEE to realize the greatest return on your Six Sigma and Lean Manufacturing goals. Includes a companion Web site.